

Installation Guide for ENSI EAB Software

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1 Minimum System Requirements

The minimum system requirements for the use of the Software are:

- OS: Microsoft Windows XP, Windows Vista, Windows 7 or Windows 8
- Pentium processor, 1 GHz or better
- 512 MB of RAM or more
- 50 MB free disk space required for the Software
- Display: minimum 1024x768 resolution, 16-bit colour
- Regional settings to Russian speaking country to be able to read Cyrillic letters
- Internet access to download the software setup
- E-mail account to receive the license
- Administration rights (permission to write files) to the folder where the Software is installed

2 Getting started

The ENSI EAB Software is licenced Software, and it is necessary to have a unique license file for each computer in order to run a registered version of the software. **Therefore, make sure you are installing the Software at the right computer!**

Follow the installation, registration and licensing procedures as described below.

In case the Operation System of your computer is Windows Vista, Windows 7 or Windows 8, please study chapter 3 before starting the installation, to see if some adjustments are needed prior installation.

2.1 Installation instructions

The first step is to install the Software according to this procedure:

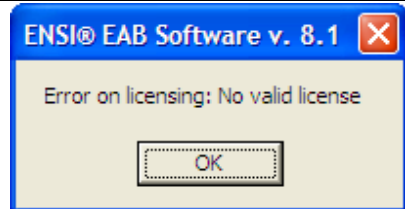
1. Download the Software **Setup ENSI EAB xxx 8.1** file (follow the instructions you received in an e-mail or copy from an original ENSI compact disc)
2. Save the **Setup ENSI EAB xxx 8.1** file on the local hard disk
3. Start (double click) the downloaded **Setup ENSI EAB xxx 8.1.exe** and follow the instructions on the screen (*Installation wizard*).

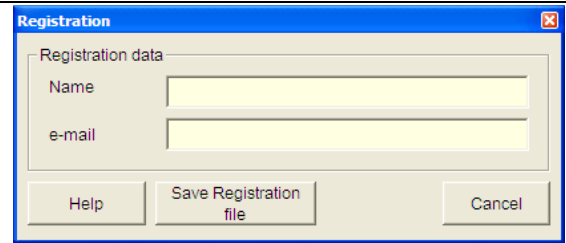
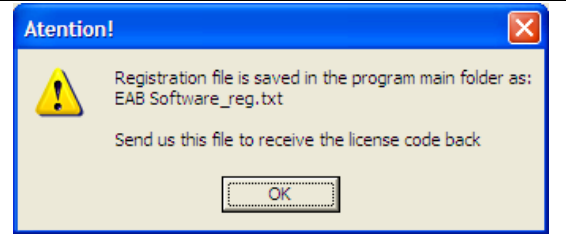
After having installed the Software, start the Software straight from the *Installation wizard*, or by clicking on the shortcut at the *Start menu*, at your *Desktop* (file name is **ENSI EAB xxx 8.1**) or at the folder where you have installed your Software and start the registration procedure as described below.

2.2 Registration

The first time you start the program, the windows below will appear.

If you have installed the Software in the Program Files folder in Windows 8/7/Vista, you have to run the Software as an administrator (see chapter 3.1) in order to also save the registration file in Program Files folder.

	<p>Click the "OK" button and continue with the following registration window.</p>
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	<p>Enter your name and e-mail address correctly and then click the button "Save Registration File".</p>
	<p>In the confirmation window you will see that the registration file is saved, the default path is: C:\ENSI EAB Software xxx 8.1\EAB Software_reg.txt</p>

2.3 Obtaining License

1. Send the text file **EAB Software_reg** to ENSI by e-mail to software@ensi.no
2. You can find the registration file stored in the same folder where the program is installed. You will receive the license file **EAB Software.ALL** back from ENSI.
3. Save the licence file received from ENSI to the folder where the software is installed; by default this is the **C:\ENSI EAB Software xxx 8.1** folder.
Next time you start the program it will be a registered version of the ENSI EAB Software.

3 Known issues

3.1 Windows 8/7/Vista

3.1.1 Installation

The software is by default installed at the **C:\ENSI EAB Software xxx 8.1** folder.

Feel free to change the destination folder, but be aware that you should have permission to write files at the destination folder. Often users are not allowed to save files to the *Program files* folder. This makes registration and licensing impossible. Therefore we recommend either to:

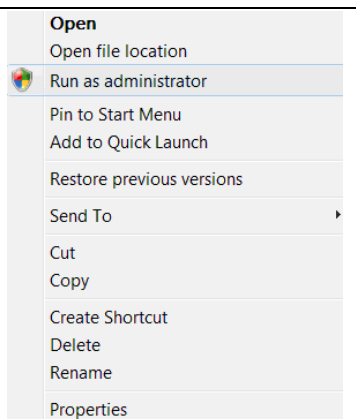
Install the Software in the default destination folder (**C:\ENSI EAB Software xxx 8.1**) or anywhere on your hard drive where you have permission to write files.

and/or

Set Administrator rights to the installed Software, according to the instructions below.

Right click on the program icon **ENSI EAB Software xxx 8.1.exe**, (in the *Start Menu*, on your *Desktop*, or at the folder where you have installed your Software) and choose "*Run as administrator*".

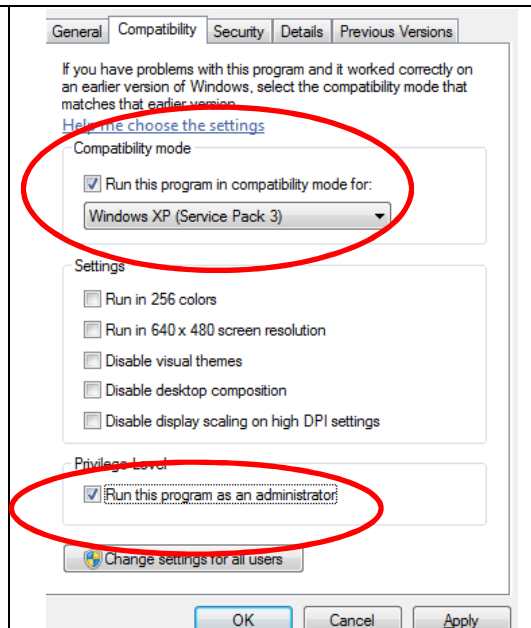
This needs to be repeated every time you start the Software.



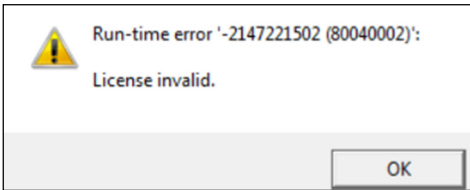
or

Right click on the program icon **ENSI EAB Software xxx 8.1.exe**, and choose “*Properties*”. Open the tab “*Compatibility*”.

- In the “*Compatibility mode*” section, tick “*Run this program in compatibility mode for Windows XP (Service Pack 2 or Service Pack 3)*”
- In the “*Privilege Level*” section, tick “*Run this file as an administrator*”



3.1.2 Licensing

Wrong name of license file	Solution
<p>After receiving the license file from ENSI, please check if your computer has not changed the empty space in the license file name to underscore (from EAB Software.ALL to EAB_Software.ALL) The reason is that some computers automatically replace empty spaces with underscores.</p>	<p>Change the name of the license file back to original: EAB Software.ALL Save the licence file to the folder where the Software is installed, which by default it is the folder: C:\ENSI EAB Software xx 8.1</p>
<p>Problem starting after saving the license file</p> <p>The installation and registration of the EAB Software were successful and the license file is received and saved in the folder where the Software is installed, but you receive the following message after start:</p>  <p>That means that the folder where the Software is installed is protected or is <i>read only</i>.</p>	<p>Solution</p> <p>Move the whole folder with the Software to a location on your hard drive where you have <i>permission to write</i>. or Reinstall the Software to a location on your hard drive where you have <i>permission to write</i>. Save the licence file to the new folder where the Software is installed. You can use the same EAB Software.ALL license file that you have received from ENSI.</p>
<p>Registration on different computer</p> <p>The installation and registration of the Software was made on a different computer than where you intend to use the Software. The obtained license does not work.</p>	<p>Solution</p> <p>The license is provide for one specific computer only; if you want to use the Software on more computers, please purchase a new license and register again.</p>

3.2 All platforms

3.2.1 Antivirus deletes installation or program file

Application blocked/deleted by antivirus	Solution
After the Software is installed, some antivirus programs delete, block or quarantine the application file ENSI EAB Software xxx 8.1.exe	If the software is purchased from www.ensi.no , the file is virus-free. Remove the file ENSI EAB Software xxx 8.1.exe from the antivirus quarantine, and set it as a safe file.